## **HERITAGE** CONSULTATION CAFE

**14TH NOVEMBER 7PM** AT **PRESTONPANS** TOWN HALL

Preston Seton Gosford

Area Partnership

What should we prioritise to improve access and engagement with Heritage in PSG? Feed into our next 5 year Area Plan?

Presentations and conversation café discussion led by: Colin Gilmour, Senior Officer -Regeneration; Kate Maynard, **Team Meeting - Museums**; Elaine Carmichael, Team Manager - Economic **Development.** 



To register your interest please contact: connect-psg@eastlothian.gov.uk

# Heritage Consultation Café

## Area Partnerships

Preston Seton Gosford Area Partnership

01

Area Partnerships were established as the local voice of community planning in East Lothian.

02

They strengthen links between communities, area-based services and East Lothian Partnership. 03

They provide a way for local communities to contribute to the outcomes in the East Lothian Plan and influence service planning and delivery in their area.

# Area Partnership Membership

Community Councils, Elected Members,
Parent Councils, Gala's, Community Centre
Management Committees, Third Sector Partners,
Tenants & Residents Associations, Sports Hub,
Churches and In Bloom Groups

## Area Plan

- Each Area Partnership develops an Area Plan every 5 years based on feedback from community members, residents, partner organisations and ELC departments.
- These plans are based on local priorities relating to trends and statistics about the area.
- The Area Partnership then monitors how that Area Plan is delivered, work in partnership with East Lothian Council and allocating resources and Area Partnership budgets to deliver the Area Plan.
- It involves, engages and consults with the community and service providers to keep the Area Plan relevant.

7.00-7.10pm Introduction – Jordan Chair

7.10-7.30pm Presentations;

Colin Gilmour – Regeneration and Tourism

Kate Maynard – Prestongrange Heritage Park

7.30-7.40pm Q and A

7.40-8.30pm Facilitated table discussions

8.30-9.00pm Feedback facilitated by Jordan



## East Lothian Council Economic Development Service

#### **Destination Marketing**

- promotion ads, leaflets, articles
- website Visit East Lothian
- social media channels <u>Facebook</u> <u>X/Twitter</u> <u>Instagram</u> <u>YouTube</u> <u>Pinterest</u>
- exhibitions and trade shows

#### **Destination Management**

- B2B opportunities
- training & development
- travel trade engagement
- research and insights
- on arrival tourism information Musselburgh, North Berwick, Haddington & Dunbar
- infrastructure projects e.g. Longniddry facilities
- VEL App
- engagement on delivery & management of events e.g. Genesis Scottish Open

Strategy – local, regional & national

Engagement with VisitScotland, the Scottish Tourism Alliance & VisitBritain



## Visit East Lothian DMMO

Any tourism business can become a 'member'

- no cost
- benefit from activities
- access member's area on website comms, updates, upcoming business events, stats and opportunities

25 PSG featured on VEL website

PSG features in e.g.

- John Muir Way
- Cycling
- Beaches
- Wedding Venues
- Towns & Villages
- Driving Routes
- Golf

3 main sector organisations (constituted organisations with paying members)

- East Lothian Tourism Attractions Group
- Scotland's Golf Coast
- Scotland's Food & Drink County

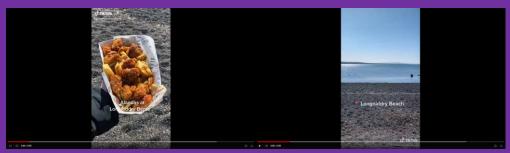


## Visit East Lothian Promotion

## **Example Campaigns**



Paintbox School of Art /Cockenzie House Spring Awakenings Video



Alandas at Longniddry Bents and Longniddry Beach Girls Around Scotland Top 5 Things to do

### **Example Website Listing**



Attractions - Prestongrange

### **Example Social Media**





anniversary of the Battle of Prestonpans and there are two events planned... more













## Visit East Lothian in Numbers

### Visitor Research (2021)

- main reason leisure trip or holiday 78%
- 80% repeat visit
- party make up two-adult groups 45% then families 32%
- 64% from Scotland and 32% England
- 40% of the Scottish visitors from Edinburgh
- most visited places North Berwick 64%, Dunbar 40%, Gullane 38%
- 19% visited Longniddry
- 17% John Muir Way
- visiting the beach most popular activity 77%

#### **STEAM 2022**

- 1.22 m tourism visits
   -11.2% on 2019
- £299m economic impact +7.4% on 2019
- Staying visitors £251m
- Day visitors £48m
- Tourism supports 4,124 FTE jobs

2019 pre Covid figures STEAM = Scottish Tourism Economic Activity Monitor

### 5 visitor segments with distinctive characteristics

- Rural Relaxers: seeking relaxation whilst enjoying nature and wildlife (26%)
- Sightseers: keen to explore and experience the area, often in family groups (18%)
- Active Explorers: keen to immerse themselves in all East Lothian has to offer (16%)
- Visiting Friends & Relatives: motivated to visit by friends and family (12%)
- Event Goers: motivated to visit by events in the area (8%)



## Visit East Lothian Approach

Review analytics and insights monthly - trends, uses of tech & social platforms

Link to national approaches and objectives - NSET, Scotland Outlook 2030 and VisitScotland

## Key themes

- authentic experiences
   attractions, golf, activities, local produce, accommodation, eating out, history & heritage,
   arts & culture, scenery, towns & villages, hidden gems, unique experiences
- supporting local a sense of place and pride
- wellness/slow tourism
- responsible tourism
- adventure
- must do/see

#### Activities direct to website

- showcase the whole offer
- influence people to explore more, visit less well known/popular areas
- responsible messaging
- highlight businesses



## Visit East Lothian What Next?

## Local Economy Strategy (2024)

- Visitor Economy Delivery Plan
- Consultations have taken place
- Business Base Survey can still be completed <u>Business Survey</u>

#### What's Being Considered?

- New partnership group
- Responsible and regenerative tourism
- Key sectors food & drink, golf, outdoor adventure, attractions, cycling, walking, culture & heritage
- Visitor Management Strategy implementation coast and rural infrastructure and VEL App
- Agritourism

### Legislation Implications

- Short Term Let Licencing
- Visitor Levy
- Council Tax on Second Homes
- Non-Domestic Rates
- Deposit Return Scheme
- Overseas Workers